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12 March 2013

Attention: Mr Lee Cunningham
Ahead Solutions (UK) Limited
3 Carr Farm Close
Rawtenstall
Lancs
BB4 6HB

Dear Lee

Provision of bespoke MovoBright Reflectors

I refer to our current order for 1000 bespoke MovoBright reflectors, and wanted to express my delight with the way in which my order has been handled.

It has been refreshing to work with a company with such a "can-do" approach. Even when our client moved the goalposts and decreased the deadline by a month, I could immediately sense the sleeves being rolled up in order to get stuck into achieving the new deadline.

Your on-going communications have been excellent and the constant updates have been most welcome and reassuring. Many companies could learn a thing or two about this superb level of customer contact.

The MovoBright 360 Reflector truly is a unique piece and when we presented it together with other hiviz material for consideration, it was the fact that it was something different that had not been done before, that won over our client. In addition, the personalisation options that could be coded to their colours, was an added bonus.

With this amount of effort and personal commitment, your product deserves to do well, and on behalf of Printagraph, I'd like to offer my heartfelt thanks for all your work to date.

With best regards

Yours sincerely Printagraph Limited

Grant McLean

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from thought to finish with regards







